

Great people skills help keep customers connected.



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Information

Golden West is hiring a full-time **MEMBER SERVICE & SALES SPECIALIST** in Wall and in Mission, SD.

The **Member Service and Sales Specialist** assists customers with billing inquiries, new service requests, service plan questions, plan changes, concerns, and more. High school diploma or equivalent plus one year of customer service or sales/marketing experience required.

Success in this position requires excellent communication skills, accurate organization, and a can-do attitude. Must work on-site in Wall or Mission, SD, and be willing to travel as needed. Background check and drug screen required. For a full listing of job duties and qualifications and to apply, visit our website at goldenwest.com/careers.

Golden West is committed to cultivating and preserving a culture of inclusion, equity, and connectedness. We can grow and learn better together with a diverse team. Golden West is an equal opportunity provider and employer.

Some of the duties of this position include:

- assisting customers with billing inquiries.
- taking orders for new services.
- answering service plan questions.
- helping members with plan changes.
- handling customer concerns.

Competitive pay and a generous benefits package including:

- paid vacation, personal, and sick days;
- 401(k) plan with robust company contribution and match;
- health/dental/life/disability insurance;
- comprehensive employee assistance program; and more.

